



DO YOU KNOW YOUR LGBTQ+ HOUSING?





NOW YOU CAN TOO

Our expertise

Last year Stonewall Housing provided consultancy, training and workshops to over 200 organisations, services and housing providers. Our specialist trainers combine the knowledge we've gathered from over 30 years of practice alongside their personal experience of delivering services to lesbian, gay, bisexual and trans* (LGBTQ+) people.

Stonewall Housing has been providing support, housing, advice and advocacy to the LGBTQ+ communities since 1983.

Every year over 1,200 LGBT people come to us asking for advice about their housing. We know LGBTQ+ housing.

Tailored for you

We recognise that every organisation has different needs, and different levels of knowledge about LGBTQ+ issues amongst its staff.

We will work with you to design a training package that will enable your staff to actively listen, participate, absorb, practice and reflect on the information we provide.

Trans* is an umbrella term used by people whose gender identity and/or gender expression differs from their birth sex. The term includes, but is not limited to, transsexual people and others who define as gender-variant



CHOOSE A SUBJECT

What do you want to learn?

We place lesbian, gay, bisexual and trans* people at the centre of our training.

You may want the focus on a particular section of the community.

You might, for example, only work with one gender or you might need exposure to all sexual orientations and gender identities.

We can make the course suit your needs.

“The training helped me to have a better understanding of some of the issues LGBTQ+ groups face and how we should address them.”

Subjects include

- HIV and housing needs
- Housing issues for younger LGBTQ+ people
- Housing issues for LGBTQ+ people who are black minority ethnic (BME)
- LGBTQ+ domestic /sexual abuse
- LGBTQ+ harassment / hate crime and housing
- Older LGBTQ+ people in care and support settings
- Supporting LGBTQ+ families in housing need
- Supporting LGBTQ+ people with mental health issues
- Supporting LGBTQ+ people with multiple needs
- Supporting LGBTQ+ rough sleepers
- LGBTQ+ awareness
- Housing options for older LGBTQ+ people



DECIDE ON THE CONTENT

A more effective organisation

Training content that will develop your service capacity:

- Best practice and governance
- Co-production: engaging with LGBTQ+ communities
- Developing an LGBTQ+ service delivery strategy
- Developing services and organisations to meet the needs of LGBTQ+ clients
- The Equality Act 2010: are you fulfilling your equality duty?
- LGBTQ+ support and advice within psychologically informed environments (PIE)
- Making your work place LGBTQ+ friendly
- Monitoring and equality impact analysis
- Trans* people and housing policy

Developing all your people

Our training can be tailored for different audiences:

- board or management committee members responsible for auditing or scrutiny of service delivery;
- non-office based staff, including contractors, safety and security staff;
- practitioner level including staff responsible for assessment/referral pathways, support and care, ASBO officers;
- policy level, including department heads, CEOs.

We also publish housing guidance, and contribute articles to The Guardian, Inside Housing, Homeless Link, Gay Times, KMEWO and Housing LIN.



CHOOSE A DATE AND TIME

Your course

Courses usually run from 10.00am to 4.30pm, with a break for lunch. We are also able to provide half-day training sessions or shorter workshops. These can also be offered at weekends or in the evening subject to trainer availability.

Our head office is based in London but we are able to accommodate requests for training in all areas of the UK. Travel costs and expenses will be added as an additional item to your final quote.

Please note that we are a **not-for-profit** training provider. Any money we make is used to support our frontline services, making safe spaces for LGBTQ+ people. You can make a donation to our work via PayPal.

Our trainers

Our trainers are experienced practitioners who understand the complex and diverse needs of LGBTQ+ people of all ages and the challenges faced by staff and agencies in delivering services.

We believe the best trainers engage in life-long learning, so they are kept up to date in teaching styles as well as legislative changes. Our trainers are excellent communicators, able to engage with visual, auditory and kinaesthetic learners. All trainers hold current CRB / DBS certificates.

“The presenters were obviously very passionate about their subject. I was impressed by their knowledge and experience.”



DISCUSS YOUR PACKAGE

Your package

Each training package includes set modules and bespoke options designed to best suit the needs of your organisation.

We recommend training groups of between 8 and 20 people to retain the best learning environment, but if you need training for more people, we can discuss how this can be done cost effectively.

Our training style

Trainers can use a range of tools, including case studies, presentations, quizzes, role play, visual games, reflective exercises, and anecdotal evidence, multi-media, research and homework.

We can discuss the types of training that best suit your organisation.

Our training is designed to be challenging yet welcoming, to ensure that the learning environment is respectful to all participants. We ask all delegates attending our training to sign up to ground rules to ensure all participants are able to get the most out of their time.



AND AGREE THE PRICE

If you are a housing association, an RSL, a statutory body, the police, a local authority, a clinical commissioning group or a corporate organisation:

Full day training	£1,000
Half day training	£500
Workshop (2 hours)	£250

If you are a voluntary sector service, a not-for-profit organisation or a housing co-op:

Full day training	£700
Half day training	£350
Workshop (1-2 hours)	£200

If you are an unfunded group, price available on request

Please note

All prices are exclusive of trainer travel costs outside of London. We are happy for smaller organisations or partnerships to share the total training cost, as long as the training is delivered in one venue. Please call to discuss.

Consultancy

Organisations can benefit from a wider programme of training that includes focus groups with clients and staff. These inform case studies that frame the training package for staff and board members. We also provide policy reviews to feed into a report, highlighting good practice and recommendations to improve LGBTQ+ awareness and engagement within your organisation. Prices depend on the organisation or service. Please contact us to discuss this.



stonewall
housing

To request a booking form or for more information,
please contact tina@stonewallhousing.org
or call **0207 359 5767**
[Click here to request further information online.](#)

What our clients said:

"Open and frank discussions about cases and situations common to our staff"
(health professional - London)

"The training has given me a better understanding of diverse needs"
(housing provider - Winchester)

"I learnt so much. The best training I've been on for a long time."
(care provider - Manchester)