

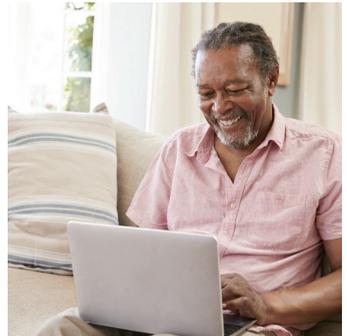


stonewall  
housing



35th  
anniversary  
celebration  
launch

Safe spaces  
for lesbian, gay,  
bisexual and  
trans people



*"I finally had  
somewhere  
I could  
call home,  
somewhere  
that was safe."*



# Stonewall Housing at 35

Established in 1983, Stonewall Housing provides the only specialist housing advice, advocacy and support for lesbian, gay, bisexual and trans (LGBT+) people of all ages.

We are a voice for a community that is marginalised and discriminated against.

Our vision is simple: lesbians, gay men, bisexual and trans people of all ages will live in safer homes without fear of discrimination, violence or abuse.

Much of our work consists of:

- Pan-London housing advice services
- Support vulnerable people in shared houses
- Employment & training services
- Projects addressing older people's issues, domestic abuse, hate crime
- Influencing policy makers

**75%**

maximised their income

**Impact  
on  
service  
users**

**89%**

reported improvements in their mental health and wellbeing

**95%**

of clients would recommend us to others

*"Stonewall housing has had a major impact, not just in the direct support that it offers LGBT+ clients, but also in supporting other organisations to make sure their services are meeting the needs of LGBT+ clients and staff."*  
Haringey Council

We are involved with partners in developing the first LGBT+ extra care schemes in England.



## **LGBT housing pathways**

We are funded by Trust for London to develop a pan-London pathway for LGBT+ housing, enabling local authorities and housing providers to work with us across authority boundaries, to develop more supported and temporary accommodation, using different funding models to meet the needs of LGBT+ young people, rough sleepers, people with complex needs, those experiencing domestic abuse and LGBT+ asylum seekers and refugees

## **Older people's housing**

Our *Building Safe Choices* study found that providers need to understand our communities' needs better and that older LGBT+ people need a range of housing options.

Specific housing provision for LGBT+ communities is overdue and should exist alongside co-housing, shared housing and improved care, support and community services to reduce isolation so people can remain in their own home.

*"You literally gave me the strength and hope to keep fighting to be myself."*

Ex-service user

50% of LGBT+ people living in social housing do not feel a sense of belonging in their community.



Two in every three people we support say their housing problem is directly related to their sexual orientation or gender identity.

## **Voices of Lived Experience**

Our Ambassador programme enables LGBT+ people to share their experiences of homelessness and housing, to work with partners to improve policy and practice.

Ambassadors have joined us at meetings with commissioners, founders and politicians to talk about LGBT+ housing and homelessness.

## **Young people, employment and skills**

Our work-ready programme of placement opportunities and workshops gives corporate partners and volunteers the chance to support vulnerable young people to live full and resilient lives, after years of hiding or living in fear.

We were finalists in the World Habitat Awards 2017, commended for the 'voice' we give to marginalised communities.

We were highly commended in the 2018 Diversity in Housing Awards

# Looking to the future

As we recognise our 35th anniversary, we are proud of helping over 30,000 people secure safe housing, but recognise there is so much more that our communities need and dream for.

## Training and consultancy

We work with a range of providers to design a training/consultancy package tailored to their customer and organisational needs which recognises the specific housing need and aspirations of our communities.

Last year, we trained 450 staff including care staff, management teams and maintenance operatives from 20 housing providers, improving the experience of over 10,000 residents.

We are introducing accreditation and online training to our package of offers. Our LGBT+ housing charter mark will be rolled out to across the housing sector, and include reference to Houseproud's pledge card project.

92%

satisfaction rate from the people who have participated in our training courses.



*"The training really opened my eyes to the diversity of our residents."*

Care worker,  
Notting Hill Housing



*"I was a 22 year old gay man, confused and in denial about my sexuality, and struggling to deal with the grief of losing my mum.*

*I spent days sofa surfing, doing my best to find somewhere safe to stay at night.*

*Stonewall Housing offered me a safe and secure place to call home.*

*Immediately I felt like a weight had been lifted off my shoulders."*

Former service user.

## To support us

Contact Bob Green, Chief Executive  
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[www.stonewallhousing.org](http://www.stonewallhousing.org)

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**64%**

reported better  
physical health

**53%**

of clients moved  
into independent  
accommodation