







# NOW YOU CAN TOO

## **Our expertise**

Last year Stonewall Housing provided consultancy, training and workshops to over 200 organisations, services and housing providers. Our specialist trainers combine the knowledge we've gathered from over 30 years of practice alongside their personal experience of delivering services to lesbian, gay, bisexual and trans\* (LGBT) people.

Stonewall Housing has been providing support, housing, advice and advocacy to the LGBT communities since 1983.

Every year over 1,200 LGBT people come to us asking for advice about their housing. We know LGBT housing.

## **Tailored for you**

We recognise that every organisation has different needs, and different levels of knowledge about LGBT issues amongst its staff.

We will work with you to design a training package that will enable your staff to actively listen, participate, absorb, practice and reflect on the information we provide.

**Trans\* is an umbrella term used by people whose gender identity and/or gender expression differs from their birth sex. The term includes, but is not limited to, transsexual people and others who define as gender-variant**



# CHOOSE A SUBJECT

## **What do you want to learn?**

We place lesbian, gay, bisexual and trans\* people at the centre of our training.

You may want the focus on a particular section of the community.

You might, for example, only work with one gender or you might need exposure to all sexual orientations and gender identities.

We can make the course suit your needs.

**“The training helped me to have a better understanding of some of the issues LGBT groups face and how we should address them.”**

## **Subjects include**

- HIV and housing needs
- Housing issues for younger LGBT people
- Housing issues for LGBT people who are black minority ethnic (BME)
- LGBT domestic /sexual abuse
- LGBT harassment / hate crime and housing
- Older LGBT people in care and support settings
- Supporting LGBT families in housing need
- Supporting LGBT people with mental health issues
- Supporting LGBT people with multiple needs
- Supporting LGBT rough sleepers
- LGBT awareness
- Housing options for older LGBT people



# DECIDE ON THE CONTENT

## **A more effective organisation**

Training content that will develop your service capacity:

- Best practice and governance
- Co-production: engaging with LGBT communities
- Developing an in-house LGBT service delivery strategy
- Developing services and organisations to meet the needs of LGBT clients
- The Equality Act 2010: are you fulfilling your equality duty?
- LGBT support and advice within psychologically informed environments (PIE)
- Making your work place LGBT friendly
- Monitoring and equality impact analysis
- Trans\* people and housing policy

## **Developing all your people**

Our training can be tailored for different audiences:

- board or management committee members responsible for auditing or scrutiny of service delivery;
- non-office based staff, including contractors, safety and security staff;
- practitioner level including staff responsible for assessment/referral pathways, support and care, ASBO officers;
- policy level, including department heads, CEOs.

**We also publish housing guidance, and contribute articles to The Guardian, Inside Housing, Homeless Link, Gay Times, KMEWO and Housing LIN.**



# CHOOSE A DATE AND TIME

## Your course

Courses usually run from 10.00am to 4.30pm, with a break for lunch. We are also able to provide half-day training sessions or shorter workshops. These can also be offered at weekends or in the evening subject to trainer availability.

Our head office is based in London but we are able to accommodate requests for training in all areas of the UK. Travel costs and expenses will be added as an additional item to your final quote.

Please note that we are a **not-for-profit** training provider. Any money we make is used to support our frontline services, making safe spaces for LGBT people. You can make a donation to our work via PayPal.

## Our trainers

Our trainers are experienced practitioners who understand the complex and diverse needs of LGBT people of all ages and the challenges faced by staff and agencies in delivering services.

We believe the best trainers engage in life-long learning, so they are kept up to date in teaching styles as well as legislative changes. Our trainers are excellent communicators, able to engage with visual, auditory and kinaesthetic learners. All trainers hold current CRB / DBS certificates.

**“The presenters were obviously very passionate about their subject. I was impressed by their knowledge and experience.”**



# DISCUSS YOUR PACKAGE

## **Your package**

Each training package includes set modules and bespoke options designed to best suit the needs of your organisation. We recommend training groups of between 8 and 20 people to retain the best learning environment, but if you need training for more people, we can discuss how this can be done cost effectively.

Once training has been agreed, we ask you to circulate a pre-training questionnaire to staff members booked to attend the day. This helps our trainers gauge knowledge levels and expertise within the group and gives further opportunity to target the training needs.

## **Our training style**

Trainers can use a range of tools, including case studies, presentations, quizzes, role play, visual games, reflective exercises, and anecdotal evidence, multi-media, research and homework.

We can discuss the types of training that best suit your organisation.

Our training is designed to be challenging yet welcoming, to ensure that the learning environment is respectful to all participants. We ask all delegates attending our training to sign up to ground rules to ensure all participants are able to get the most out of their time.



# AND AGREE THE PRICE

**If you are a housing association, an RSL, a statutory body, the police, a local authority, a clinical commissioning group or a corporate organisation:**

Full day training	£800
Half day training	£400
Workshop (1-2 hours)	£250

**If you are a voluntary sector service, a not-for-profit organisation, a registered charity or a housing co-op:**

Full day training	£700
Half day training	£350
Workshop (1-2 hours)	£200

**If you are an unfunded group, price available on request**

## **Please note**

All prices are exclusive of trainer travel costs outside of London. We are happy for smaller organisations or partnerships to share the total training cost, as long as the training is delivered in one venue. Please call to discuss.

## **Awareness raising package**

Organisations can benefit from a wider programme of training that includes focus groups with clients and staff. These inform case studies that frame the training package for staff and board members. We also provide policy reviews to feed into a report, highlighting good practice and recommendations to improve LGBT \* awareness and engagement within your organisation. Prices start at £2,500, depending on the size of the organisation or service. Please call to discuss a proposal or quote.





stonewall  
housing

To request a booking form or for more information,  
please contact [maria@stonewallhousing.org](mailto:maria@stonewallhousing.org)  
or call **0207 354 6316**.

**Click here to request further information online.**

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What our clients said:

*"Open and frank discussions about cases and situations common to our staff"*  
(health professional - London)

*"The training has given me a better understanding of diverse needs"*  
(housing provider - Winchester)

*"I learnt so much. The best training I've been on for a long time."*  
(care provider - Manchester)