



Safe spaces for lesbian, gay,
bisexual and trans people

Homeless Persons Units

Barking & Dagenham

Homeless Assessment Team

John Smith House

Bevan Avenue

Barking IG11 9LL.

T: 020 8215 3002

F: 020 8227 5080

E: housingadvice@lbbd.gov.uk

*Opening Times: Opening hours: Monday to Friday,
8am - 6pm*

Out of Hours Number: 0208 594 8356

Barnet

Homeless Persons Unit

1255 High Road

Barnet

London N20 0EJ.

T: 0208 359 4797

E: homesekers@barnet.gov.uk

*Opening Times: Monday to Friday 9am until 4pm,
closed on Wednesday mornings until 1.30pm.*

Out of Hours Number: 0208 359 2000

Bexley

Bexley Council Civic Offices

Broadway

Bexleyheath

Kent DA6 7LB.

T: 0208 303 7777 x 2471

E: housingoptionsservice@bexley.gov.uk

Opening Times: Monday–Friday: 9am–5pm.

Out of Hours Number: 0208 303 7777

Brent

Brent Housing Resource Centre

Mahatma Gandhi House

34 Wembley Hill Road

Wembley HA9 8AD

T: 0208 937 2100

*Opening Times: Mon, Tues, Thurs 9am-4pm; Fri
9am-12 noon; Wed-closed*

Out of Hours Number: 0208 937 1234

Bromley

Bromley HPU

Joseph Lancaster Hall

Civic Centre

Stockwell Close

Bromley BR1 3UH

T: 0208 313 4098

E: housing@bromley.gov.uk

*Opening Times: Mon, Tues, Thur, Fri: 9am-5pm -
Wed 2pm-5pm*

Out of Hours Number: 0208 464 4848

Camden

HPU

4th Floor, Bidborough House

38-50 Bidborough Street

London WC1H 9DB

T: 0207 974 5999

F: 020 7974 5483

Opening Times: Mon-Fri 9.30am-5pm.

Out of Hours Number: 0207 278 4444

City of London

HPU

Department of Community Services

PO Box 270

Guildhall

London EC2P 2EJ

T: 0207 332 1994 or 0207 332 1654.

E: davina.lilley@cityoflondon.gov.uk

Opening Times: Mon-Fri 9:15am-5pm

Out of Hours Number: 0207 606 3030

*Homeless People can use the Dellow Day Centre at
82 Wentworth Street, E1 (Tel 0207 375 0020)*

Croydon

Assessments Team

Housing Department

Taberner House

Park Lane

Croydon CR9 1DH

T: 0208 686 4433

F: 020 8760 5703

E: housing@croydon.gov.uk

Opening Times: Mon-Fri 8:30am-4:45pm except

Wed: 1pm-4:45pm

Out of Hours Number: 0208 686 4433

Ealing

HPU

Housing Department

London Borough of Ealing

Town Hall Annexe,

New Broadway

Ealing

London W5 2BY

T: 0208 579 2424

E: housadv@ealing.gov.uk

Opening Times: Mon-Fri 9am-4pm

Out of Hours Number: 0208 825 5000

Enfield

HPU

John Wilkes House

79 High Street

Ponders End

Enfield EN3 4EN

T: 0208 379 4418

F: 020 8379 4532

Opening Times: Mon-Fri 9am-3pm except Tues 1pm-3pm

Out of Hours Number: 0208 379 1000

Greenwich

HPU

125 Powis Street

London SE18 6NL

T: 0208 921 2863

E: housing-options@greenwich.gov.uk

*Opening Times: Mon, Tues, Thurs, Fri 9:30am-4pm;
Wed 1pm-4pm*

Out of Hours Number: 0208 854 8888

Hackney

Housing Options & Advice

Hackney Service Centre

1 Hillman Street

London E8 1DY

T: 0208 356 2929

F: 0208 356 4431

E: housingadvice@hackney.gov.uk

Opening Times: Monday to Friday 9am - 4pm

Out of Hours Number: 0208 356 2300

Hammersmith & Fulham

HPU

Ground Floor

145 -155 King Street

Hammersmith

London W6 9XY

T: 0845 313 3935

F: 0208 753 5880

E: h&fadvice.housing@lbhf.gov.uk

Opening Times: Monday to Friday 9am - 5pm

Out of Hours Number: 0208 748 8588

Haringey

HPU

Apex House

820 Seven Sisters Road

London N15 6PQ

T: 0208 489 4396 or 0208 489 4719

Opening Times: Mon, Tues, Thurs, Fri 9:00am-4:30pm; Wed 1:30-4:30pm.

Out of Hours Number: 0208 348 3148

Harrow

Housing Assessment Team

Civic 2

PO Box 65

Station Road

Harrow

Middx HA1 2XG

T: 0208 424 1543

F: 0208 420 9640

Opening Times: Mon, Tues, Thurs, Fri 9am-5pm;

Out of Hours Number: 0208 863 5611

Havering

Housing Department

Homeless Families' Unit

Mercury House

Mercury Gardens

Romford RM1 3DT

T: 01708 432 817

Opening Times: Mon-Fri 9am-5pm

Out of Hours Number: 01708 433999

Hillingdon

Emergency Housing Unit

London Borough of Hillingdon

Civic Centre

High Street

Uxbridge UB8 1UW

T: 01895 250 111

Opening Times: Mon-Fri 9am-5pm

Out of Hours Number: 01895 250697

Hounslow

Hounslow HPU

Civic Centre

Lampton Road

Hounslow TW3 4DN

T: 020 8583 3842

Opening Times: Mon, Tues, Thurs, Fri 9am-4pm;

Wed 1pm-4pm (emergencies only)

Out of Hours Number: 0208 583 2222

Hounslow Telephone Advice Line:

T: 020 8583 3844

*Opening Times: Mon 4pm-7pm; Wed 1pm-4pm; Fri
10am-1pm*

Islington

Islington HPU

Clerkenwell Housing Aid Centre

Housing Aid Centre

1 Garnault Place

London EC1R 1US

T: 0207 527 6321

Opening Times: Mon-Fri 9am-4pm

Out of Hours Number: 0207 226 0992

Kensington & Chelsea

Kensington and Chelsea HPU

Kensington Town Hall

Hornton Street

London W8 7NX

T: 0207 937 5464

*Opening Times: Mon, Tues, Wed & Thurs 9am-
4:45pm; Fri 9am-4:15pm*

Out of Hours Number: 0207 373 2213

Kingston Upon Thames

Kingston-upon-Thames HPU

Royal Borough of Kingston-upon-Thames

Guildhall 1, High Street

Kingston-upon-Thames KT1 1EU

T: 0208 547 5460

*Opening Times: Mon-Thur 8:45am-4:45pm - Fri
8:45am - 4:45pm*

*Out of Hours Number: 0208 770 5000 (run by LB
Sutton on behalf of Kingston)*

Lambeth

Lambeth HPU

2-7 Town Hall Parade

Brixton Hill

London SW2 1RP

T: 020 7926 4200

Opening Times: Mon, Tues, Thurs, Fri 9am-4pm;

Wed 9am-1:30pm

Out of Hours Number: 0207 926 1000

Lewisham

Lewisham HPU

1A Eros House

Brownhill Road

Catford

London SE6 2EJ

T: 020 8314 7007

Opening Times: Mon-Fri 9am-4pm

Out of Hours Number: 0208 778 0877

Merton

Merton HPU

4th Floor, Merton Civic Centre

London Road

Morden SM4 5DX

T: 020 8545 3714/5

Opening Times: Mon-Fri 9am-4:30pm

Out of Hours Number: 0208 770 5000 (run by LB

Sutton on behalf of Merton)

Newham

Newham Housing Advice Centre

236 Romford Road

Forest Gate

London E7 9RF

T: 020 8430 2000

Opening Times: Mon-Fri 8:30am-5pm

Out of Hours Number: 0208 552 9587

Redbridge

The Housing Advice Centre

17-23 Clements Road

Ilford IG1 1AG

T: 020 8708 4002

Opening Times: Mon-Fri 9am-1pm

Out of Hours Number: 0208 553 5825

Richmond-upon-Thames

Housing Needs Department

Civic Centre

44 York Street

Twickenham TW1 3BZ

T: 020 8891 7409

Opening Times: Mon, Tues, Thur, Fri 10am-4pm;

Wed 1pm-4pm

Out of Hours Number: 0208 744 2442

Southwark

Housing Access Unit

25 Bournemouth Road

London SE15 4UJ

T: 020 7525 5950

Opening Times: Mon, Tues, Thurs, Fri 9am-4pm;

Wed 1:15pm-4pm.

Out of Hours Number: 0207 525 5000

Sutton

Civic Offices

St Nicholas Way

Sutton SM1 1EA

T: 020 8770 5727

Opening Times: Mon-Fri 8:40am-5:15pm.

Out of Hours Number: 0208 770 5000

Tower Hamlets

Great Eastern Enterprise Centre, Block B, 3

Millharbour, London E14 9XP.

T: 020 7364 7418

Opening Times: Mon-Fri 9:30am-4pm except Wed

9:30am-12 noon

Out of Hours Number: 0207 364 5000

Waltham Forest

Willow House

869 Forest Road

Walthamstow

London E17 4UH

T: 020 8527 5544

Opening Times: Mon-thur 9am-4:30pm; Fri 10am-

4:30pm Telephone: Mon-thur 9am - 5:15pm; Fri

9am-5pm

Out of Hours Number: 0208 496 3000

Wandsworth

17-27 Garratt Lane

Wandsworth

London SW18 4AE

T: 020 8871 6847 / 8

Opening Times: Mon-Fri 9am-4:30pm

Out of Hours Number: 0208 871 6000

Westminster

Advice and Assessment Centre

261 Harrow Road

London W2 5XF

T: 020 7641 1000

Opening Times: Mon, Tues, Thurs, Fri 9am-4pm;

Wed 10am-4pm

Out of Hours Number: 0207 286 7412